



ON-THE-SPOT MESSAGE

WHEREVER SOMETHING IS HAPPENING, SOMETHING IS WRONG OR DANGER IS PRESENT: "ON-THE-SPOT MESSAGE" IS THERE

"On-The-Spot Message" is an elegant external contact platform consisting of an app and an online platform for administration or service organisations. It allows command and control centres to receive up-to-date, geographically localised messages on important events and circumstances. It runs from a universal, easy-to-use app for smartphone or tablet. "On-The-Spot Message" makes it easier for employees working in the field to communicate with command and control centres using images, voice messages and text messages. The person using the app immediately receives a send confirmation message.

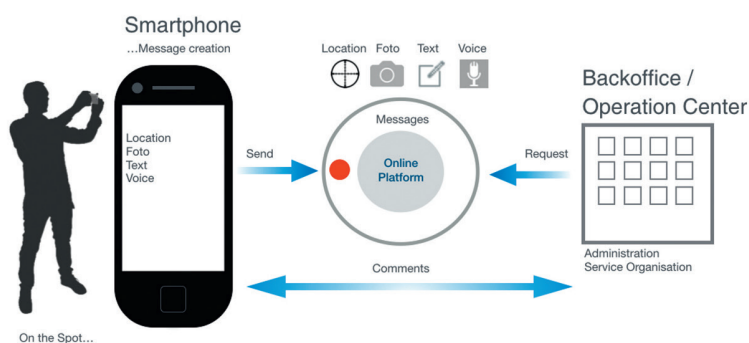
There are an almost infinite number of structures and processes in the public sphere that are important for the functioning of society and the economy. Disturbances, irregularities and breakdowns can result in high costs. A continuous flow of information – in both directions – gives the responsible command and control centres a good overview of the situation on the ground.

Command and control centres see the incoming messages on the online platform. They see what has occurred and can immediately deploy the appropriate measures. Account operators, administrative or service organisations, organise the procedures for completely

examining, evaluating and processing the incoming messages according to their needs. They can also include several internal recipient groups with different areas of activity and thus disseminate the relevant subject matter according to requirements. Thanks to its individual configuration potential, the platform is an easy, efficient processing tool for messages concerning any subject matter and can handle a large number of simultaneous incoming messages.

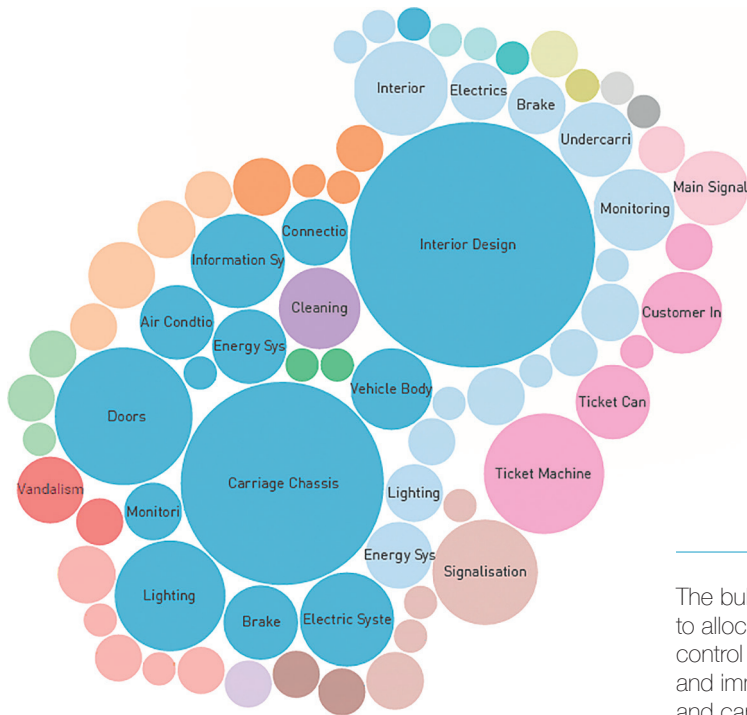
The external contact platform, the "On-The-Spot Message" app and the online platform provide administrations or service organisations with a virtual workspace. Employees working in the office and in the field can write, send, read and directly comment on messages. "On-The-Spot Message" helps to create a clear understanding of the current situation on the ground. With a simple click of the mouse, completed messages can later be reprocessed, reports can be created and messages can be exported to Excel. Message traffic is automatically stored in the background.

It's an innovative solution from W.B.S.S LDT that provides administrations and service organisations with a maximum number of service-oriented solutions.



When a message is created, the app automatically detects the position of the sender. The administration recognises the need for action on site and can initiate appropriate measures to respond to an incident. Comments are allocated to individual messages.

ON-THE-SPOT MESSAGE



The bubble report sets the focus on the urgent tasks and helps to allocate the appropriate measures. The command and control centre views received messages on the online platform and immediately knows what has taken place and where, and can allocate the appropriate measures.

EXAMPLE OF USE

“On-The-Spot Message” has enormous potential, specifically during or following extraordinary circumstances like flooding or storm damage. Reporting cases of damage has never been this quick and easy. Just a few messages help the control centre to estimate the extent of the response required and to take immediate action.

THE APP

- Simple app for sending up-to-date, geographically localised messages (image, voice, text)
- Easily comment or write questions in the app, comments are assigned to the messages
- If there is no mobile reception, messages are saved and can be sent later at any time
- User interfaces are customised to the subject area
- App can be customised (logo)

THE PLATFORM

- A new account can be created within minutes via registration on the platform
- The account can be individually configured according to requirements

TECHNICAL SPECIFICATIONS

The app is available for the following operating systems:

- Apple iPhone S5 or higher
- Android devices version 4.4 or higher

LANGUAGES

The app and the online platform are available in English, German, French and Italian. Additional languages can be added.

ONLINE PLATFORM

- The platform is operated in the cloud and no technical capabilities are required on the part of the user.
- The following is required for operation in a local data centre: OS: Linux, DB: MySQL.

WEB-BROWSER

The online platform is optimised for Chrome, Firefox, Internet Explorer 11 and Safari.